

a Singapore-incorporated company

MiCare Health Rich

21 May 2025

Hon. Reynaldo A. Regalado Commissioner Insurance Commission 1071 United Nations Ave. Ermita, Manila Metro Manila



## Subject: Submission of the Annual Corporate Governance Report CY 2023

Greetings:

## Dear Hon. Regalado,

We respectfully submit to your Honorable Office the Annual Corporate Governance Report (ACGR) for Calendar Year 2023 of our company, in compliance with the requirements set forth under **Insurance Commission Circular Letter No. 2020-72**.

In line with this, we are also submitting the required supporting documents as prescribed by the aforementioned circular, duly attached and labeled as follows:

- a. Latest Annual Report as Annex "A";
- b. Latest Approved Annual Statement as Annex "B";
- c. Company Announcement as Annex "C";
- d. Articles of Incorporation as Annex "D";
- e. Minutes of Annual Shareholder's Meeting as Annex "E";
- <u>Corporate Governance Policies</u> as Annex "F";
- g. Code of Conduct/Code of Discipline as Annex "G";
- h. Sustainability Reports as Annex "H";

i. Updated list of members of the Board of Directors and Executive Officers as Annex "I"; and

j. Other supporting documents to ACGR response, as Annex "J".

In respect to other supporting documents, the following are likewise submitted as additional supporting documents:

- aa. Summary of Business Planning CY 2023;
- bb. Internal Audit Department Charter;
- .cc. General Information Sheet;
- dd. Retirement Plan Policy with BIR Approval;

In the light of the forgoing, we trust that the Honorable Office will find the above-stated documents in order. Should there be some clarifications or inquiries, please do not hesitate to contact us at our email address at <u>compliance@valuecarehealth.com</u> or hotline: 8702-3388 loc. 3386.

For compliance.

Thank you and Regards.

Respectfully, ELMER M. PAUO TA, MD Chief Compliance Officer

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CORPORA
<b>FE GOVERNANCE</b>
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ORT 2023

The Board ensures that the Corporate Governance Manual will be updated to include training and orientation programs for first time directors.	Provide link/reference to a document containing information The Board ensures that the Corporate on the orientation program or trainings of directors for the Governance Manual will be updated to include previous year, including the number of hours attended and training and orientation programs for first time topics covered.	Non-Compliant	A Compay provides in its Board of Charter or Manual on Corporate Governance an orientation program for first time directors
Refer to Corporate Governance Manual	VC's Corporate Governance Manual, particularly <b>Article XII</b> , Refer to Corporate Governance Manual <b>pages 20-21</b> provides members of the Board of Director to attend at least once a year to corporate governance training.	Compliant	airai
Board of Directors consists of non-Refer to General Information Sheet CY 2023	The majority of the Board of Directors consists of non-free executive members.	Compliant	<ol> <li>Board is composed of a majority of non- executive directors</li> <li>Recommendation 1.3</li> </ol>
			Recommendation 1.2
	Competence and Qualifications of members of Board of Directors are found in VC's Corporate Governance Manual. Particulary Article No. IV, item No. 1, 1.1. and 1.5.	Compliant	
Please refer to the Corporate Governance Manual, particularly Items No. 2.1, 2.2, and 2.3.	disciplines pertinent to the Company's industry. Each director is capable of adding significant value and exercising independent judgment. This ensures that the Board remains collectively and individually qualified to effectively fulfill its responsibilities and continue driving the Company's success.		o. Directors remain qualified for their positions individually and collectively to enable to fulfill their roles and responsibilities and respond to the needs of the organization.
Consolidated profile of elected officers Corporate Governance Manual Chapter IV, Items No. 1.1, 1.2, and 1.3.	submitted at the time of their nominations as directors. Consolidated profile of elected officers Furthermore, the Board is composed of a well-balanced mix Corporate Governance Manual Chapter IV, Items of competence and expertise across key areas such as No. 1.1, 1.2, and 1.3. business, finance, operations, and regulatory and legal	Compliant	
Consolidated profile of elected officers General Information Sheet CY 2023	Value Care Health System Inc. (ValuCare) Board is Consolidated profile of elected officers composed of Directors with adequate knowledge, working General Information Sheet CY 2023 experience, and expertise relevant to HMO's Industry. Their respective qualifications and relevant work experience were	Compliant	collective working knowledge, experience or expertise that is relevant to the company's industry/sector.
			Recommendation 1.1
a manner consistent with its corporate objectives	Principle 1: The Company should be headed by a competent, working board to foster the long-term success and sustainability and long term best interest of its shareholders and stakeholders.	The competent, working board to foste stakeholders.	Principle 1: The Company should be headed by a and long term best interest of its shareholders and
EXPLANATION	ADDITIONAL INFORMATON	COMPLIANT/NON-COMPLIANT	

s, and s, and s, and s, and attegy, and attegy, set and apital apital	Compliant Relative I Relative I strategy, and proc performar corporate expenditu In determ the Board 2023.	
under the law, the company's articles and by-laws, and pronouncements an ors perform their task according to the tenets of the Refer to the Corpora ate Governance Policies. For a better illustration, refer to VALUCARE's corporparticulary Item No. 1.2, and Responsibilities of Director. Anent hereto, rs are expected to fully act according to the mandates company policies as well as the existing laws. company policies as well as the existing laws. the Company's business objective and strategy. hereto, Executive Committee reviews the corporate		implementation of the company's business objectives and strategy in order to sustain the company's long-term viability and strength.
under the law, the company's articles and by-laws, and pronouncements an ors perform their task according to the tenets of the Refer to the Corporate Governance Policies. For a better illustration, refer to VALUCARE's corporparticulary Item No. 1.2, and Responsibilities of Director. Anent hereto, is are expected to fully act according to the mandates company policies as well as the existing laws.		versees the du he company's t
under the law, the company's articles and by-laws, and pronouncements an ors perform their task according to the tenets of the Refer to the Corporate Governance Policies. For a better illustration, refer to VALUCARE's corporparticulary Item No. 1.2, and Responsibilities of Director. Anent hereto, rs are expected to fully act according to the mandates	ot our co	Recommendation 2.2
under the law, the company's articles and by-laws, and pronouncements ar	Directors Corporat kindly rei Duties a Directors	faith, with due diligence and care, and in the best interest of the company.
under the law, the company's articles and by-laws, and pronouncements a		Recommendation 2.1
	countabilities of the Board as provided un and other stakeholders.	Principle 2: The fiduciary roles, responsibilities and accountabilities of the Board made known to all directors as well as to stockholders and other stakeholders.
attended including number of hours and topic covered. and orientations relative to comprate onversance	Non-Compliant attendec	
le information or link/reference to a document Our Compliance Officer commits to comply with, ning information on the corporate governance training attend and poticity poticity of the contract to the training attend and poticity of the contract to the training attend and poticity of the contract to th	Provide	4. Compliance Officer attends training/s on corproate governance annually.

<ol> <li>Board nomination and election policy is disclosed in the company's Manual on Corporate Governance.</li> </ol>	. Board	Recommendation 2.6	3. Directors do not participate in discussion or deliberation involving his/her own remuneration. Compliant	and board members with long-term interests of the company.		1. Board formulates and adonte a policy amount is		planning progr Imanagement.	Com	
Governance Manual. This is particularly stated in Corporate Governance Structure, which nomination and election for directors.	Nomination and Election of members Directors are clearly established in		The Company adopts a policy that a director is not allowed to participate in discussion or deliberation.	The Board has adopted a remuneration policy for members Refer to Corporate Governance Manual, Chapter of the Board, including key considerations identified by IC, IV, Item No. 2.7. like: a. level of remuneration shall be commensurate to the	The Board has adopted a policy for the remuneration of Directors and Officers.		The Board adopted the policy for Retirement that is in place in the corporate governance manual. The policy that shows the benefits for retirement is for approval.	The Board adopts an effective succession planning program Refer to Corporate Governance Manual, Chapter for the directors for growth and increase in shareholder's IV, Item No. 1.6. value.	Compliant The Chairperson of the Board, <b>Dr. Samuel D. Ang</b> serves as a non-executive director, ensuring independent oversight and adherence to governance best practices.	specifically detailed in Article 2, Item No. 2.6.
States for	of the Board of Refer to Corporate Governance Manual, Chapter	IV, IGIII INO. 2.7.	Refer to Corporate Governance Manual, Chapter	Refer to Corporate Governance Manual, Chapter IV, Item No. 2.7.	Refer to Corporate Governance Manual, Chapter IV, Item No. 2.7.		Refer to Corporate Governance Manual, Chapter IV, Item No. 1.6. Refer to the HR Retirement Plan Approved by the BIR.	Refer to Corporate Governance Manual, Chapter IV, Item No. 1.6.	÷ v	integrated into ValuCare's Corporate Governance Manual, Members in the Annual Report specifically detailed in Article 2, Item No. 2.6.

Recommendation 2.8 1. Board is primarily responsible for approving the selection of Management led by Chief Executive Officer (CEO) and the heads of the other control functions (Chief Risk Officer, Chief Compliance Officer and Chief Audit Executive).	3. RPT policy encompassess all entities within the group, taking into account their size, structure, risk, profile and complexity of the operations.	2. RPI policy includes appropriate review and approval of material RPTs, which guarantee fairness and transparency of the transactions.	1. Board has the overall responsibility in ensuring that there is a group-wide policy system and governing related party transactions (RPTs) and other unusual or infrequently occuring transactions.	Recommendation 2.7	6. Board has a process for identifying the quality of directors that is aligned with the strategic direction of the company	<ul> <li>board nomination and election policy includes an assessment of the effectiveness of the Board's processes in the nomination, election or replacement of the directors</li> </ul>		3. Board nomination and election policy includes how the company accepts nomination from minority shareholders
Compliant	Non-Compliant	Non-Compliant	Non-Compliant		Compliant	Compliant	Compliant	Compliant
The Board select and appoint the management led by Chief Refer to the General Information Sheet CY 2023 Executive Officer thru the existing Nomination Committee.			Provide information on or reference to a document The Company has established RPT constaining the company's policy on related party Risk Committee tasked to assist the transaction, including policy on review and approval of monitoring and managing possible significant RPTs management and stakeholders. Howe			nominee or elected directors.	in VC's good g tinuing requires cause the rem	In this section it provides that a nominee[s], and elected director shall possess only qualification and not
Refer to the General Information Sheet CY 2023	Moving forward, the Board is dedicated to finalize the Related Party Transaction (RPT) Manual at the earliest possible opportunity, ensuring it comprehensively addresses all requirements outlined in any existing IC Circulars.	transition, the formulation and finalization of RPT Manual covering its purpose, scope, disclosure requirements, guidelines, internal reporting sanctions are not are hold in abovernee	reference to a document The Company has established RPT Oversight policy on related party Risk Committee tasked to assist the Board from on review and approval of monitoring and managing possible conflict of interest of shareholders, board members, management and stakeholders. However, due to					<u>+ 0</u>

The Company is in the process of hiring Risk Officer.	Provide proof of effectiveness of risk management strategies The Company is in the process of hiring Chief if any. If any.	Non-Compliant	<ol> <li>The risk management framework guides the Board in identifying units/ business lines and enterprise level risk exposures, as well as the effectiveness of risk management strategies.</li> </ol>
Refer to the Enterprise Risk Management Framework	The Board adopts Enterprise Risk Management Framework Refer to that provides a mechanism on how to identify, monitor and Framework assess business risks.	Compliant	
Refere to Internal Audit Department C	The Board adopts an Internal Audit Charter designed to Refere to Internal Audit Department Charter assess and evaluate the effectiveness of the company's existing controls, while ensuring the independence of the audit function.	Compliant	3. Board approves the Internal Audit Charter Recommendation 2.11
among management Refer to the Internal Policy Framework	conflict of interest between and among management member and shareholders.	Compliant	<ol> <li>Ine internal control system includes a mechanism for monitoring and managing potential conflict of interest if the Management members and shareholders.</li> </ol>
Refer to the Internal Policy Framewor	The Board adopts efficient internal control framework which Refer to the Internal Policy Framework. 	Compliant	12
Corporate Refer to the Corporate Governance Manual efficiently Chapter X. dards are trives and	The Company adopts a policy involving Corporate Refer to th Governance Assessment and Monitoring, to efficiently Chapter X. assess that the established performance standards are consistent with the company's strategic objectives and interests.	Compliant	<ol> <li>Board establishes an effective performance management framework that ensures that personnel's performance is at par with the standards set by the Board and Senior Management.</li> </ol>
Corporate Refer to the Corporate Governance Manual efficiently Chapter X. Idards are stives and	provides a policy involving ssessment and Monitoring, to e established performance stan the company's strategic objec	Compliant	Board establishes an anagement framework anagement including the a anagement including the a anagement including the anagement including the EO) performance is at para EO) performance
			commendation 2.9
Refer to the General Information She Refer to the Corporate Governance No. 6.	The Board appointed a competent management lead by the Refer to the General Information Sheet CY 2023 Chief Executive Officer based on the established company Refer to the Corporate Governance Manual, Item performance standards. No. 6.	Compliant	2. Board is primarily responsible for assessing the performance of Management led by the Chief Executive Officer (CEO) and the head of the other control functions (Chief Risk Officer, Chief Compliance Officer and Audit Executive).

A Audit Committee is composed of at least three appropriately qualified non-executive directors, the majority of whom, including the Chairman is independent.		<ol> <li>Board establishes an Audit Committee to enhance its oversight capacity over the company's financial reporting, internal control system, internal and external audit processes and compliance with applicable laws and regualtions.</li> </ol>	Recommendation 3.2	periormance of its roles and responsibilities.	1. Board establishes board committees that focus on specific board functions to aid in the optimal	Recommendation 3.1	Principle 3: Board Committees should be set up to the transactions, and other key corporate governance con a publicly available Committee Charter.	3. Board Charter is publicly available and posted in the company websites	I +	1. Board has a Board Charter that formalizes and clearly states its roles, responsibilities and accountabilities in carrying our its fiduciary duties.
Compliant		Compliant		Compliant			re extent possible to support the cerns, such as nomination and i	Compliant	Compliant	Compliant
Kindly refer to the Valuecare Health System Inc. Good Governance Manual, particularly Article 3, Board-	The Audit Committee as enshrined in the Good Governance Refer to Corporate Governance Manual. Manual, has the authority to propose the appointment or removal of the external auditor.	Kindly refer to the Valuecare Health System Inc. Good Governance Manual, particularly Article 3, Board- Committees, Item No. 3.2, Board and Audit Compliance Committee		Executive Committee Nomination Committee Corporate Governance and Sustainability Committee Board Audit and Compliance Committee Board Risk Oversight Committee Related Party Transaction Committee	The Board has established the following board committees:		Principle 3: Board Committees should be set up to the extent possible to support the effective performance of the Board's functions, particularly with respect to audit risk management, related party transactions, and other key corporate governance concerns, such as nomination and remueration. The composition functions and responsibilities of all committees established should be contained in a publicly available Committee Charter.	The Company ensures that the Corporate Governance Manual is publicly available and posted on our web site.	The Corporate Governance Manual sets forth the roles, Refer to the Corporate G responsibilities, and duties of all members of the Board of Chapter IV, Item No. 1.2. Directors	The Board adopts Corporate Governance Manual as its charter to formalize its roles, responsibilities and accountabilities in carrying out its fiduciary functions.
Refer to Corporate Governance Manual.	Refer to Corporate Governance Manual.	Refer to Corporate Governance Manual.		Refer to the Minutes of the Joint Meeting of the Board of Directors and Stockholders dated 08 June 2023.	Refer to the Corporate Governance Manual, and its Annex		vith respect to audit risk management, related party if all committees established should be contained in	Refer to the Corporate Governance Manual	Governance Manual sets forth the roles, Refer to the Corporate Governance Manual, and duties of all members of the Board of Chapter IV, Item No. 1.2.	Refer to the Corporate Governance Manual, Chapter IV, Item No. 1.2.

S. Chairman of the Corporate Governance Committee is an independent director. Recommendation 3.4	Corporate Governance Committee f at least three member, majority of v e independent directors	1. Board establishes a Corporate Governance Committee tasked to assist the Board in the performance of its corporate governance responsibilities, including the functions that were formerly assigned to a Nominations and Remuneration Committee	4. The Chairman of the Audit Committee is not the Chairman of the Board or any other committee	3. All the members of the committee have relevant background, knwledge, skills, and/or experience in the areas of accounting, auditing and finance.
Non-Compliant	Compliant	Compliant	Compliant	Compliant
The Cc Commit Provide information or link/reference to a document director. Containing information on the Chairman of the Corproate Governance. Moving appoint act as a committ	Corporate Governance and Sustainability Committee composition: Chairman: Dr. Samuel D. Ang Member: Dr. Patricia L. Tan Dr. Jose Y. Garcia, Jr. Mr. Owen Y. Lee	Kindly refer to the VC Good Governance Manual, particularly Article 3, Board-Level Committees, Item No. 3.2 Corporate Governance and Sustainability Committee. As provided in the Corporate Governance Manual, the Board undertakes steps or process by which the Board and its member will adhere to the mandates of IC.	The Chairman of the Board Audit and Compliance Refer to Consolidated Profile of Board Member Committee is <b>Mr. Owen Y. Lee</b> , an independent director, in the Annual Report who is neither a chairman of the board nor and an executive Refer to the General Information Sheet CY 2023 director. of Directors and Shareholders 08 June 2023.	Committees, Item No. 3.2, Board Audit and Compliance Refer to Corporate Governance Manual. Committee
The Corporate Governance and Sustainability Committee is in place, however, the Chairman who is Dr. Samuel D. Ang, is not an independent director. Moving forward, our company endeavors to appoint and designate an independent director to act as a chairman for the corporate governance committee.	Committee Refer to the Minutes of the Joint Meeting of the Board of Directors and Stockholders dated 08 June 2023.	VC Good Governance Manual, particularly Refer to the Corporate Governance Manual evel Committees, Item No. 3.2 Corporate Sustainability Committee. Corporate Governance Manual, the Board or process by which the Board and its e to the mandates of IC.	Audit and Compliance Refer to Consolidated Profile of Board Members an independent director, in the Annual Report pard nor and an executive Refer to the General Information Sheet CY 2023. Refer to the Minutes of the Joint Meeting of Board of Directors and Shareholders 08 June 2023.	PRefer to Corporate Governance Manual.

Oversight Committee (BROC) that should be responsible for the oversight of the company's Enterprise Risk Management system to ensure its functionality and effectiveness	Compliant	Committee.	No. 3.3.
<ol><li>BROC is composed of at least three members, the majority of whom shoul be independent directors, including the Chairman.</li></ol>	Compliant	sk Oversight Committee Composition: n: Dr. Patricia L. Tan Dr. Samuel D. Ang	Refer to the Minutes of the Joint Meeting of the Board of Directors and Stockholders dated 08 June 2023.
directors, including the Chairman.	Compliant	Member: Dr. Samuel D. Ang Dr. Josefina C. Chua Mr. Owen Y. Lee	June 2023.
3. The Chairman of BROC is not the Chairman of the Board or of any Committee.	Compliant	Dr. Patricia L. Tan serves as the Chairman of the Board Risk Refer to the Minutes of the Joint Meeting of the Oversight Committee. She holds this position exclusively Board of Directors and Stockholders dated 08 and does not serve as the chairman of any other board June 2023. committee.	Refer to the Minutes of the Joint Meeting of the Board of Directors and Stockholders dated 08 June 2023.
<ol> <li>At least one member of the BROC has relevant through knowledge and experience on risk and risk management.</li> </ol>	Compliant	Mr. Owen Y. Lee is an independent director and a member Refer to the Minutes of the Joint Meeting of the of the Board Risk Oversight Committee (BROC). He brings Board of Directors and Stockholders dated 08 substantial knowledge and experience in risk management, June 2023. particularly within the context of financial institutions.	Refer to the Minutes of the Joint Meeting of the Board of Directors and Stockholders dated 08 June 2023.
Recommendation 3.5 1. The Board establishes a Related Party Transaction (RPT) Committee, which is tasked with reviewing all material related party transactions of the company.	Compliant	Kindly refer to the VC Good Governance Manual, particularly Refer to the Corporate Governance Manual Article 3, Board-Level Committees, Item No. 3.4 Related Third Party Transaction.	Refer to the Corporate Governance Manual
2. RPT Committee is composed of atleast three non-executive directors, majority of whom should be independent, including the Chairman.	Compliant	The Committee member is composed of atleast 3 non-       Refer to the Minutes of the Joint Meeting of the executive directors, majority of whom are independent and Board of Directors and Stockholders dated 08 non-executive, such as the following:         Chairman: Dr. Josefina Chua (Independent)       June 2023.         Member : Dr. Patricia L. Tan       June 2023.         Dr. Lawrence O. Gotamco       Mr. Owen Y. Lee (Independent)	member is composed of atleast 3 non- Refer to the Minutes of the Joint Meeting of the rs, majority of whom are independent and Board of Directors and Stockholders dated 08 June 2023. sefina Chua (Independent) atricia L. Tan awrence O. Gotamco wen Y. Lee (Independent)
Recommendation 3.6			

Ine directors review the meeting for all Board and Committee meetings.		<ol> <li>The Directors attends and actively participates in all meetings of the Board, Committee and shareholders in person or through tele/videoconferencing conducted in accordance with the rules and regulations of the Commission.</li> </ol>	Principle 4: To show full commitment to the company, the sufficient time to be familiar with the corporation's business. Recommendation 4.1	3. Committee Charters were fully disclosed on the company website.		All establish harters stating urposes, mem porting proces formation.
Compliant		Compliant	the directors should devote ss.	Compliant	Compliant	Compliant
The Minutes of Meeting reflects the manner as to how the Minutes of the Board Meeting dated 1/12/2023         BoD review the meetings.       Minutes of the Board Meeting dated 2/9/2023         Minutes of the Board Meeting dated 3/16/2023       Minutes of the Board Meeting dated 3/16/2023         Minutes of the Board Meeting dated 3/16/2023       Minutes of the Board Meeting dated 3/16/2023         Minutes of the Board Meeting dated 3/16/2023       Minutes of the Board Meeting dated 3/16/2023         Minutes of the Board Meeting dated 4/14/2023       Minutes of the Board Meeting dated 4/14/2023	The Minutes of Meeting (MoM) is the document which contains any information relative to the conduct of the meetings as well as the manner of participation by all directors.	Our Company articles of incorporation, as well as our Minutes of the Board Meeting dated 1/12/2023 corporate by-laws contains information regarding the Minutes of the Board Meeting dated 2/9/2023 process on how the Directors attends and participates in any Minutes of the Board Meeting dated 3/16/2023 Kind of board meeting. Minutes of the Board Meeting dated 4/14/2023 Minutes of the Board Meeting dated 4/14/2023 Minutes of the Board Meeting dated 4/14/2023	Principle 4: To show full commitment to the company, the directors should devote the time and attention necessary to properly and effectively perform their duties and responsibilities including sufficient time to be familiar with the corporation's business. Recommendation 4.1	Charters for each and every Committee is posted on the Refer to the Company's Website company's website.	The Company has established Board-level Committees to Refer support effective oversight and governance. Each Anney Committee operates under a clearly defined charter that outlines its purpose, scope of authority, composition, roles and responsibilities, as well as its meeting protocols and reporting processes. These Committees play a critical role in ensuring transparency, accountability, and informed decision- making within the Board.	The Company has established Board-level Committees to support effective oversight and governance. Each Committee operates under a clearly defined charter that outlines its purpose, scope of authority, composition, roles and responsibilities, as well as its meeting protocols and reporting processes. These Committees play a critical role in ensuring transparency, accountability, and informed decision- making within the Board.
Minutes of the Board Meeting dated 1/12/2023 Minutes of the Board Meeting dated 2/9/2023 Minutes of the Board Meeting dated 3/16/2023 Minutes of the Board Meeting dated 3/30/2023 Minutes of the Board Meeting dated 4/14/2023 Minutes of the Board Meeting dated 5/25/2023		our Minutes of the Board Meeting dated 1/12/2023 the Minutes of the Board Meeting dated 2/9/2023 any Minutes of the Board Meeting dated 3/16/2023 Minutes of the Board Meeting dated 3/30/2023 Minutes of the Board Meeting dated 4/14/2023 Minutes of the Board Meeting dated 5/25/2023	y perform their duties and responsibilities including	e Refer to the Company's Website	ees to Refer to the Corporate Governance Manual Each Annex 6,7, and 8. roles s and role in role in	established Board-level Committees to Refer to the Corporate Governance Manual, Item oversight and governance. Each No. 3, 3.1, 3.2, 3.3, 3.4, and 3.5 s under a clearly defined charter that s, scope of authority, composition, roles as well as its meeting protocols and . These Committees play a critical role in cy, accountability, and informed decision- oard.

<ol> <li>The directors asks the necessary questions or seek clarification and explanations during the Board and Committee meetings.</li> </ol>	Compliant	Resolutions were based from the clarifications, explanations Refer to the Minutes of the Joint Meeting of the during Board Meetings June 2023.	Refer to the Minutes of the Joint Meeting of the Board of Directors and Stockholders dated 08 June 2023.
Recommendation 4.2 1. Non-executive directors concurrently serve as directors to a maximum of five Insurance Commission Regulated Entities (ICREs) and publicly-listed companies to ensure that they have sufficient time to fully prepare for meetings, challenge Management's proposals' views, and oversee the long-term strategy of the company.	Compliant	The Non-executive directors are required to submit an Refer to the Curriculum Vitae annual declaration form of their involvement to ICRES and Consolidated Profiles of members of BoD public-listed companies.	submit an Refer to the Curriculum Vitae ICRES and Consolidated Profiles of members of BoD
Recommendation 4.3 1. The directors notify the company's board where he/she is an incumbent director before accepting a directorship in another company.	Compliant	The submission of a Bio-data or Curriculum Vitae serves as Consolidated Profiles of members of BoD a formal notification that enables the Company to verify whether an incumbent director holds a directorship position	Consolidated Profiles of members of BoD
Principle 5: The board should endeavor to exercise an objective and independent judgement on all corporate affairs           Recommendation 5.1         The Board is composed of at least twenty         There are three (3) independent percent (20%) independent directors.	n objective and independent jud	gement on all corporate affairs. There are three (3) independent directors member of the Board of Directors.	orate affairs. (3) independent directors member of the Consolidated Profiles of members of BoD in the Annual Report
Recommendation 5.2 1. The independent directors possess all the necessary qualification and none of the disqualification to the position.	Compliant	The Independent Director possess necessary qualifications Refer to the Consolidated Profile of Members of and none disqualifications to hold the position. the BoD Corporate Governance Manual, Chapter IV, Item 2.3.	Refer to the Consolidated Profile of Members of the BoD Corporate Governance Manual, Chapter IV, Item 2.3.
<ol> <li>The independent director serve for a maximum cumulative term of nine years.</li> <li>As far as insurance companies are concerned the foregoing term limit shall be reckoned from 02 January 2015 while the reckoning date for the Pre-Need Companies and Health Maintenance Organizations shall be from 21 September 2016.</li> </ol>	Compliant	Our Good Governance Manual provides a limit for the Refer to the Corporat number of years an independent director can have in our Chapter IV, Item No. 2.4. company. As far as Independent Director is concerned, Mr. Owen Y. Lee, Robertson K. Laurel, and Johnlu Koa possessed qualifications that they serve our company as Independent Director for not more than 9 years. This is proven by his profile in our company website.	a limit for the Refer to the Corporate Governance Manual, can have in our Chapter IV, Item No. 2.4. s concerned, Mr. nd Johnlu Koa our company as our company as 9 years. This is

<ol> <li>Directors with material interest in a transaction affecting the corporation should abstain from taking part in the deliveration the same.</li> <li>Recommendation 5.7</li> </ol>	1. If the Chairman of the Board is not an independent director or where the roles of Chairman and CEO are being held by one person, the Board should designate a lead director among the independent directors.	2. The Chairman of the Board and Chief Executive Officer have clearly defined responsibilities.	<ol> <li>The position of the Chairman of the Board and Chief Executive Officers are held by separate individuals.</li> </ol>	3. The instance that the company retains an independent director in the same capacity afte nineyears, the board submits to the Insurance Commission a formal written justification and seek shareholders' approval during the annual shareholders' meeting.	<ol> <li>The company bars an independent director from service in such capacity after the term limit of nine years.</li> </ol>	For other covered entities, all previous terms served by existing Independent Directors prior to the effectivity of this Circular shall not be included in the application of the term limit prescribed in this item.
Compliant	Compliant	Compliant	Compliant	Compliant	Compliant	
For 2023, No abstentions were required or observed, as no Refer to Policy of Directors Policy in Conflict of deliberations involving material transactions or conflicts of Interest. interest that could impact the corporation took place.	VC's CGG Manual distinctively shows and illustrates the key Refer to the Corporate Governance Manual functions of Independent Director, or where the role requires Consolidated Profiles of the Member of the BoD or allows that the chairmanship is held by the Chief in the Annual Report Refer to the General Information Sheet CY 2023.	ValuCare's Corporate Governance Manual explicitly shows Refer to the Corporate Governance Manual, Item the roles and duties of the Chairman and the Chief No. 2.5 - Chairman of the BoD Executive Officer. The functions are separate and distinct Item No. 5 - Chief Executive Officer from each other.	The Chairman of the Board is Dr. Samuel D. Ang, and the Refer to the General Information Sheet CY 2023 President and CEO is Mr. Armando S. Macalino.	There are no instance in our Company which retains an Refer to Corporate Governance Manual independent director for more than nine (9) years, and there is no submission prior to that in the Insurance Commission, as well as execution of formal justification on this kind of event.	Our Good Governance Manual provides a qualification and Refer disqualification for an independent director.	
Refer to Policy of Directors Policy in Conflict of Interest.	Refer to the Corporate Governance Manual Consolidated Profiles of the Member of the BoD in the Annual Report Refer to the General Information Sheet CY 2023.	ice Manual explicitly shows Refer to the Corporate Governance Manual, Item Chairman and the Chief No. 2.5 - Chairman of the BoD s are separate and distinct Item No. 5 - Chief Executive Officer	Refer to the General Information Sheet CY 2023	h Refer to Corporate Governance Manual	d Refer to the Corporate Governance Manual, Chapter IV, Item No. 2.3.	

			Recommendation 6.2
annual assessment process at the earliest appropriate time and will take the necessary steps to institutionalize its timely implementation.		Non-Compliant	
an efficiency, and accountability at all levels. Management is committed to resuming the	Identify the external facilitator and provide proof of use of an efficiency, and accountability at all levels. external facilitator. Management is committed to resuming the		<ol> <li>Every three years, the assessment are supported by an external facilitator.</li> </ol>
importance of regularly assessing its performance to ensure strategic alignment, operational		Non-Compliant	The performance of sessed annually by the B
activities.		Non-Compliant	<ol> <li>The performance of the individual member of the Board is assessed annually by the Board.</li> </ol>
the and organizational restructuring have temporarily hindered the execution of routine evaluation	whole board, the individual members, the Chairman and the and organizational restructuring have temporarily Committee.	Non-Compliant	
Although the annual performance assessment process is formally established within the Company's governance framework, the actual conduct of the assessment was not carried out during the current period due to the ongoing the management transition. The shift in leadership	Although the annual performance assessment process is formally established within the Company's governance framework, the actual conduct of the assessment was not carried out during the current period due to the ongoing Provide proof of annual assessments conducted for the management transition. The shift in leadership	Non-Compliant	1
) appraise its performance as a body, and assess	process. The Board should regularly carry out evaluation to appraise its performance as a body, and assess	eness is through an assessment	
rnal Moving forward, our company will ensure that the vas meetings is chaired by the Independent Director. are for	Due to foreign acquisition, meetings to be held with external Moving forward, our company will ensure that the auditors and heads of internal audits, and which was meetings is chaired by the Independent Director. supposed to be chaired by the lead independent director are not yet in place as there are other matters pending for discussions.	Non-Compliant	depende
acquisition, meetings to be held with external Our Company, moving forward will have a heads of internal audits, and which was scheduled meeting with external auditor and chaired by the lead independent director are internal auditor to ensure that the management is se as there are other matters pending for properly check.	Due to foreign acquisition, meetings to be held with external Our Company, moving forward will have a auditors and heads of internal audits, and which was scheduled meeting with external auditor and supposed to be chaired by the lead independent director are internal auditor to ensure that the management is not yet in place as there are other matters pending for properly check. discussions.	Non-Compliant	lirectors (NEDs) ha is with the external au idit, compliance and ecutive directors pre ecutive directors pre acks and balances a in.

<ol> <li>Board ensures the proper and efficient implementation and monitoring of compliance with the Code of Business Conduct and Ethics.</li> </ol>	3. The Code is disclosed and made available to the public through the company website.		<ol> <li>Board adopts a Code of Business Conduct and Ethics, which provide standards for professional and ethical behavior, as well as artivulate acceptable and unacceptable conduct and practices in internal and external dealings of the company.</li> </ol>	Principle 7: Members of the Baord are duty-bound to apply high ethical standards, taking into account in the interest of all stakeholders. Recommendation 7.1	<ol> <li>The system allows for a feedback mechanism from the shareholders.</li> </ol>	on er e
Compliant	Compliant	Compliant	Compliant	apply high ethical standards, tak	Non-Compliant	Compliant
The Company created and adopted with full implementation of the Code of Discipline.	The Code of Discipline is uploaded on the company website and made available to the public.	The Code of Discipline covers not only company employees, Refer to Code of Discipline but also company officers, including senior and junior ranks.	The Board has adopted a comprehensive Code of Discipline Refer to Code of Discipline, Item No. 4.4, 4.6, 4.7, that establishes clear standards for professional conduct and 4.8, and 4.11, 4.12, 4.13, 4.14, 4.16, and 4.17. ethical behavior. It also outlines the procedures for enforcing these standards, including the associated disciplinary actions and penalties for non-compliance.	ing into account in the interest of all stakeholders.	Provide information or lin rence to a document containing Our company undertakes to create a feedback information on the system of the company to evaluate the mechanism. performance of the board, individual directors and committees, including a feedback mechanism from shareholders	Our Good Governance Manual provides a criteria and process to determine performance of the Board, including its members and the committee members.
Refer to the Code of Discipline	Refer to the Company Website	, Refer to Code of Discipline	e Refer to Code of Discipline, Item No. 4.4, 4.6, 4.7, d 4.8, and 4.11, 4.12, 4.13, 4.14, 4.16, and 4.17. g y		ig Our company undertakes to create a feedback id m	Refer to the Corporate Governance Manual, ts Corporate Governance Assessment and Monitoring.

Our Board will create a policy involving Corporate Governance Scorecard (ACGS)	While the Board has established policies on remuneration, Our Board will create a policy involving Asean termination, and retirement for the company, there is a need Corporate Governance Scorecard (ACGS). to review the ASEAN Corporate Governance Scorecard and the Revised Corporation Code. This review is essential for crafting or refining policies that align with the mandates of	Non-Compliant	Recommendation 8.4 1. Company provide a clear disclosure of its policies and procedure for settling Board remuneration, including the level and mix of the same in the Annual Corporate Governance Report consistent with ASEAN Corporate Governance Scorecard (ACGS) and Revised Corporation Code
Refer to the Policy of Conflict of Interest	Policy of Conflict of Interest is created and annual declaration has been made.	Compliant	<ol> <li>Board fully discloses all relevant and material information on key executives to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their iudgement.</li> </ol>
Refer to the Policy of Conflict of Interest	Policy of Conflict of Interest is created and annual declaration has been made.	Compliant	<ol> <li>Recommendation 8.3</li> <li>Board fully discloses all relevant and material information on individual board members to evaluate their experience and qualifications, and assess any potencial conflicts of interest that might affect their judgement.</li> </ol>
Refer to Corporate Governance Manual Chapter IX, Shareholder's Right and Protection Minutes of the Board Meeting dated 1/12/2023 Minutes of the Board Meeting dated 3/16/2023 Minutes of the Board Meeting dated 3/30/2023 Minutes of the Board Meeting dated 4/14/2023 Minutes of the Board Meeting dated 5/25/2023	Corporate Governance Manual provides a disclosure about policies and procedures to ensure reliable and timely reporting to stockholders, and other stakeholders.	Compliant	and procedures to ensure a comprehensive, accurate, reliable and timely report to shareholders and other stakeholders that defines fair and complete picture of a company's financial condition, results and business operations.
 s and regulatory ex	Principle 8: The company should establish corporate disclosure policies and procedures that are practical and in accordance with the best practices and regulatory expectations. Recommendation 8.1	e disclosure policies and procedu	Principle 8: The company should establish corporate Recommendation 8.1
of Refer to the Corpc ),	The Board ensures the implementation and monitoring of Refer to the Corporate Governance Manual internal policies by way Key Performance Indicator (KPIs), feedback mechanism, trainings and awareness and audit.	Compliant	policies.

			Recommendation 9.1
parency exercise effective oversight of the same to strenghten the external auditor's independence	Disclosure and Transparency f external auditor, and exercise effective oversight of the same to	tor the appropriate selection of e	Principle 9: The company should establish standards for the appropriate selection of external auditor, and and enhance audit quality.
	making, promote transparency, protect shareholder interests, and uphold the highest standards of corporate integrity. and the same is posted in the company's website to ensure strict adherance.	Compliant	<ol> <li>Company's MCG is posted in the company website.</li> </ol>
Refer to the Corporate Governance Manual	The Board adopts corporate governance policies, programs, Refer to the Corporate Governance Manual and procedures to ensure effective oversight, ethical conduct, and regulatory compliance throughout the organization. These policies are designed to guide decision-	Compliant	1. Company's corporate governance policies, programs and procedures are contained in its Manual on Corporate Governance (MCG).
Our Company will create a Related-Party Transaction Policy.	While the Company has already constituted a Related-Party Transaction (RPT) Committee in alignment with good governance practices, the formal RPT policies and procedures have not yet been finalized. This is due to the ongoing need for a thorough review, refinement, and subsequent approval by the Board of Directors.	Non-Compliant	2. Company discloses material or significant RPTs in its Annual Company Report or Annual Corporate Governance Report, reviewed and approved by the Board, and submitted for confirmation by majority vote of the stockholders in the annual stockholders' meeting during the year.
Our Company will create a Related-Party Transaction Policy.	While the Company has already constituted a Related-Party Our Company will Transaction (RPT) Committee in alignment with good governance practices, the formal RPT policies and procedures have not yet been finalized. This is due to the ongoing need for a thorough review, refinement, and subsequent approval by the Board of Directors.	Non-Compliant	1 2 6
Refer to the Corporate Governance Manual, Chapter IV, Item No. 2.7.	Provide breakdown of director remuneration and executive compensation , particularly the remuneration of CEO.	Compliant	<ol> <li>Company discloses the remuneration on an individual basis, including termination and retirement provision.</li> <li>Recommendation 8.5</li> </ol>
	company's expenditures	Non-Compliant	2. Company provides a clear disclosure of its policies and procedure for setting Executive remuneration, including the level and mix of the same in Annual Corporate Governance Report consistent with ASEAN Corporate Governance Scorecard (ACGS) and the Revised Corporation Code.

				taking into consideration relevant Philippine profession and regulatory requirement.	objectivity; and III. Exercising effective oversight to review and	<ol> <li>Assessing the integrity and independence of external auditors;</li> <li>II. Exercising effective oversight to review and monitor the external auditor's independence and</li> </ol>	Recommendation 9.2 1. The Audit Committee Charter includes the Audit Committee's responsibility on:	<ol> <li>For removal of the external auditor, the reasons for removal or change are disclosed to the regulators and the public through the company website and required disclosures.</li> </ol>	2. The appointment, reappointment, removal and fees of the external auditor is recommended by the Audit Committee, approved by the Board and rarified by the shareholders.	1. Audit Committee has a robust process for approving and recommending the appointment, reappointment, removal, and fees of the external auditors.
			Compliant					Not Applicable	Compliant	Compliant
g. Receive and review reports of internal and external auditors and regulatory agencies, where applicable and ensure that management is taking appropriate corrective and in a timely manner in addression control and	f. Monitor and evaluate the adequacy and effectiveness of the corporation's internal control system;	e. Responsible for the setting-up of an internal audit department and consider the appointment of the internal audit head as well as an independent external auditor, the audit fee and any question of resignation or dismissal;	d. Discuss with external auditor before the audit commences the nature and scope of the audit;	c. Review and approve audit scope and frequency, and the annual internal audit plan;	<ul> <li>b. Provide oversight on the works of the corporations internal and external auditors;</li> </ul>	a. Provide oversight on senior management's activities in managing activities in managing credit, market, liquidity, operational, legal and other risks of the corporation;	The following are the responsibility of the Board Audit and Compliance Committee:	Nothing to disclose to the regulators and to the public since Refer to the Minutes of the Joint Meeting of the we did not remove nor change the external auditor. In fact Board of Directors and Stockholders dated 08 we have reappointment of our external auditor. June 2023.	The Company has appointed an external auditor, and this was duly approved by the majority members of the board, Refer to the Corporate Governance Manual, and ratified by the shareholders. The external auditor of the including Annex 2, 7 and 8. Company remains the same.	Our Corporate Governance Manual provides a manner of approving and recommending appointment, reappointment as well as removal of external auditor.
						-	the responsibility of the Board Audit and Refer to the Corporate Governance Manual, Item No. 3.2.	Refer to the Minutes of the Joint Meeting of the t Board of Directors and Stockholders dated 08 June 2023.	Refer to the Corporate Governance Manual, including Annex 2, 7 and 8.	Refer to the Corporate Governance Manual, including Annex 2, 7 and 8.

Company discloses the nature of non-audit services	Refer to the audited financial statement
performed by its external auditor in the Annual Report to deal with potential conflict of interest thru the Audited Financial Statements 2023.	
Audit Committee undertakes to oversee any potential conflict of interest on non-audit services.	Refer to Audit Committee Charter
Principle 10: The company should ensure that the mateial and reportable non-financial and sustainability issues are disclosed.	
Disclose or provide link on the company's policies and practices on the disclosure of non-financial infornation including EESG issues.	Refer to the Sustainability Reports
There is a Sustainability Report for our compliance.	Refer to the Sustainability Reports
Principle 11: The company should maintain a comprehensive and cost-efficient communication channel for disseminating relevant information. This (investors, stakeholders and other interested users.	for disseminating relevant information. This channel is crucial for informed decision-making by
The Company utilizes its official website as a key communication platform for disseminating timely and relevant information to stakeholders, ensuring transparency, accessibility, and effective stakeholder engagement.	key Kindly refer to the Company's Website: and <u>https://valucarehealth.com/</u> ncy,
	Bits of S         Ender S         Complant         Company discloses the nature of non-audit services         Refer to the audied financial statement           ordered by its external auditor in the comed by its external auditor in the prince stays alert for any potential enerst situation given the guideline or naudit services.         Complant         Complant         Refer to the audied financial statement (auditor in the contract subject to prince stays alert for any potential control         Refer to the audied financial statement (auditor in the contract subject to prince the guideline or naudit services.         Refer to the audied financial statement (auditor in the contract subject to prince the guideline or naudit services.         Refer to the audied financial statement (auditor in the contract subject to prince the subject subject subject to participate subject subjec

1. The company has a qualified Chief Audit Executive (CAE) appointed by the Board	The company has in place an independent internal audit function that provides an independent and objective assurance, and consulting services designed to add value and improve the company's operations.	<ol> <li>Company has an adequate and effective enterprise risk management framework in the conduct of its business.</li> </ol>	
Non-Compliant	Compliant	Compliant	Compliant
Identify the Company's Chief Audit Executive (CAE) and provide information on or reference to a document containing his and her responsibilities.	Our Company has established a Board Audit and Compliance Committee as part of its commitment to upholding sound corporate governance and ensuring adherence to all applicable laws, rules, and regulatory requirements. This Committee plays a critical oversight role by monitoring the effectiveness of internal controls, risk management practices, and the integrity of financial reporting processes. To further support these objectives, the Company has engaged the services of an independent external auditor, Maceda Valencia & Co., whose role is to provide an objective and professional assessment of the Company's financial statements and compliance practices.	The Company adopts the principles of Enterprise Risk Management (ERM). The COSO "Enterprise Risk Management-Integrated Framework" defines ERM as "a process effected by an entity's board of directors, management, and other personnel, applied in strategy setting and across the enterprise, designed to identify potential events that may affect the entity, and manage risk to be within its risk appetite, to provide reasonable assurance regarding the achievement of entity objectives.	Our Company adopts adequate and efficient internal control system that oversight and control risks surrounding the business. Indicate frequency of review of the internal control system.
While the company has established both internal and external audit functions, the formal appointment and designation of a Chief Audit Executive (CAE) has not yet been finalized.	Board Audit and Refer to the Corporate Governance Manual its commitment to ance and ensuring lles, and regulatory critical oversight role ternal controls, risk tegrity of financial the Company has ant external auditor, a is to provide an t of the Company's ctices.	Risk Refer to the Enterprise Risk Management Risk Framework s. "a ategy entify entify a risk nable s.	ol Refer to the Internal Control Framework

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Refer to the Articles of Incorporation, and By- Laws	Notice of Annual, or Special Stockholder Meeting is sent by F the Secretary 2 weeks prior to the date of meeting to each stockholder at his last known address.	Compliant	1. Board encourages active shareholder participation by sending the Notice of Annual and Special Shareholder's Meeting with sufficient and relevant information at least 21 days before the meeting.
	company's website.	Compliant	disclosed on the company's website. Recommendation 13.2
Refer to the Corporate Governance Manual, Chapter X.		Compliant	<ol> <li>Doard ensures that basic shareholder rights are disclosed in the Manual on Corporate Governance.</li> <li>Board ensures that basic shareholder rights are</li> </ol>
	Principle 13: The company should treat all shareholders fairly and equitably, and also reconizem protect and facilitate the exercise of their rights. Recommendation 13.1	cultivating a s ers fairly and equitably, and also r	Principle 13: The company should treat all sharehold Recommendation 13.1
		Non-Compliant	and support to fulfill his/her responsibilities.
The Board endeavors to select, appoint and/or designate a Chief Risks Officers according to the qualification established in the good governance manual.	Provide information on the company's Chief Risk Officer (CRO) and provide information on or reference to a document containing his/her responsibilities and qualifications/background.	Non-Compliant	<ol> <li>The company has a separate risk management function to identify, assess and monitor risk exposure.</li> <li>CRO has adornate authority, data and the second seco</li></ol>
	Our Internal Audit is not an outsourced entity, But a regular employee, who is an independent and senior management personnel.	Compliant	
Nonetheless, the company remains committed to strengthening its internal control and governance frameworks, and assures stakeholders that the designation and appointment of a qualified CAE is a priority and will be undertaken moving forward.		Non-Compliant	Audit activity of the organization, including that portion that is outsourced to a third party service provider.
			2. CAE oversees and is responsible for the Internal

Recommendation 14.1	Principle 14: The right of stakeholders established by law, by contractual relations and through voluntary commitements must be respected. Where stakeholders' rights and/or interest are at stake, stakeholders should have the opportunity to obtain prompt effective redress for the violation of their rights.		2. The alternate dispute mechanism is included in the company's Manual on Corporate Governance. N	Board has an alternative dispute mechanism to solve intra-corproate disputes in an amicable and fective manner.	Recommendation 13.4			<ol> <li>Minutes of the Annual and Special Shareholder's Meetings are available on the company website within five business days from the end of the meeting.</li> </ol>	<ol> <li>Board encourages active shareholder participation by making the result of the votes taken during the most recent Annual or Special Shareholders' Meeting publicly available the next working day.</li> </ol>	Recommendation 13.3	
	ntractual relations and ive redress for the viola		Non-Compliant	Non-Compliant				Compliant	Compliant		
	Duties to Stockholders through voluntary commitements must be respected. Where s ation of their rights.		Provide link/refernce to where it is found in the Manual on Corporate Governance.	Provide details of the alternative dispute resolution made available to resolve intra-corporate disputes.	Include whether there was opportunity to ask question and the answers given, if any.	Indicate also if the voting on resolutions was by poll.	Indicate voting results for all agenda itemsm including the approving, dissenting and abstaining votes.	Provide link to minutes of meeting in company website.	During its meeting the Board, including its stockholders Refer to the Minutes of the Joint Meeting of the participated in the nomination and election of corporate Board of Directors and Stockholders dated 08 officers.	Provide link to the Agenda included in the company's Information Sheet	Stockholders' approval for remuneration or any changes thereof is included in the agenda of the meeting.
	stakeholders' rights and/or interest are at stake,	Moving forward, our company will resume the review and approval of the alternative dispute mechanism.	finalization and implementation of this initiative have been temporarily delayed due to the ongoing management transition.	While efforts have been initiated to adopt and review an Alternative Dispute Resolution (ADR) mechanism as an integral component of the Company's Corporate Company and the Company's Corporate Company and the Company and th				Refer to the Minutes of the Joint Meeting of the Board of Directors and Stockholders dated 08 June 2023.	meeting the Board, including its stockholders Refer to the Minutes of the Joint Meeting of the I in the nomination and election of corporate Board of Directors and Stockholders dated 08 June 2023.		Refer to the Minutes of Board Meeting

Recommendation 15.1 1. Board establishes policies, programs and procedures that encourage employees to actively participate in the realization of the company's goals and in its governance. Recommendation 15.2	Principle 15: A mechanism for employee participation	1. Board adopts a transparent framework and process that allow stakeholders to communicate with the company and to obtain redress for the violation of their rights.	Recommendation 14.3	Recommendation 14.2 <ol> <li>Board establishes clear policies and programs to provide mechanism on the fair treatment and protection of stakeholders.</li> </ol>	<ol> <li>Board identifies the company's various stakeholders and promotes cooperation between them and the company in creating wealth, growth and sustainability.</li> </ol>
Compliant	should be developed to create a	Compliant		Compliant	Compliant
The Board has established the following policies which encourage the participation of the employees, to wit: a. Code of Discipline; b. Policy on Non-retaliation; c. Policy on Verbal Abuse; d. Policy on Whistle Blower;	Principle 15: A mechanism for employee participation should be developed to create a symbolic environment, realize the company goals and participate in its corporate governance process	Our Company thru our website provides a trunkline where any stakeholders can contact our representative. In adition, should any landline is not reachable, an alternative channel is provided via email and social platforms.		As outlined in the Corporate Governance Manual, the Board of Directors, Management, and employees of the Company affirm their commitment to uphold the principles and provisions set forth in the Manual. They recognize the CG Manual as a vital guide for principled decision-making and ethical conduct in the performance of their respective duties and responsibilities toward the Company's shareholders and other stakeholders. Accordingly, they pledge to adhere to its provisions with the overarching goal of fostering transparency, accountability, and fairness in all Company dealings and transactions.	As provided in the Corporate Governance Manual, Stakeholder refers to group owners, corporate officers, employees, creditors, and regulated bodies, and clients.
Refer to the Company Website	ate in its corporate governance process	Refer to the Company's Website		Corporate Governance Manual, the Board Refer to the Corporate Governance Manual agement, and employees of the Company imitment to uphold the principles and th in the Manual. They recognize the CG guide for principled decision-making and the performance of their respective duties is toward the Company's shareholders and s. Accordingly, they pledge to adhere to its the overarching goal of fostering countability, and fairness in all Company actions.	Manual, Refer to the Corporate Governance Manual officers, nts.

Refer to the Company Website	Company's Good Governance Manual provides the importance of interdependence between business and society.	Compliant	1. Company recognizes and places importance on the interdependence between business and society, and promotes a mutually beneficial relationship what allows the company to grow its business, while contributing to the advancement of the sciety where it operates.
operates. It should ensure that its interactions serve its environment and stakeholders in a	-+	sible in all its dealings with the cor re of its comprehensive and baland	Principle 16: The company should be socially responsible in all its dealings with the communities where it positive and progressive manner that is fully supportive of its comprehensive and balanced development. Recommendation 16 1
	nformation on how the board supervised and enforcement of the whistleblowing framework, any incident of whistleblowing.	Compliant	of the whistleblowing framework.
Refer to the Whistleblowing Policy, particularly disclosure channel	Provide contact details to report any illegal or unethical behavior.	Compliant	3 Roard supportion and
	The Whistle Blowing Policy has a flow chart.		
	Board establish a suitable framework for whistleblowing that allows employees freely communicate their concerns about illegal or unethical practices, without fear and retaliation thru the WhistleBlowing and Retaliation Policy.	Compliant	2. Board establishes a suitable framework for whistleblowing that allows employees to have direct access to an independent member of the Board or a unit created to handle whistleblowing concerns.
t Refer to the Whistleblowing Policy Refer to the Retaliation Policy	Board establish a suitable framework for whistleblowing that Refer to the Whistleblowing Policy allows employees freely communicate their concerns about Refer to the Retaliation Policy illegal or unethical practices, without fear and retaliation thru the WhistleBlowing and Retaliation Policy.	Compliant	1. Board establishes a suitable framework for whistleblowing that allows employees freely communicate their concerns about illegal or unethical practices, without fear and retaliation.
			Recommendation 15.3
Refer to the Code of Discipline	Policies and Programs are disseminated thru our email sent by the HR Deparment to formally inform employees, and the Board as to the existence of such.	Compliant	c. board disseminates the policy and program to employees across the organization through trainings to embed them in the company's culture.
r Refer to the Code of Discipline Item No. 4.14.15 e 4.14.15.1, 4.14.15.2, and 4.14.15.3. f	Our Code of Discipline provides that an act of solicitation or Refer to the Code of Discipline Item No. 4.14.15, acceptance of gifts is sanctioned, and that all employees are 4.14.15.1, 4.14.15.2, and 4.14.15.3. completely prohibited from soliciting, directly or indirectly, any gift or gratuity, favor or entertainment, loan or anything of monetary value of any person during the course of employment.	Compliant	

	Doc. No. 711 Page No. 71 Book No. 1025. Series of 2025.		3 ATTY. NASHA JEMIMAH REYES- FERRER 4 OWEN Y. LEE 5 6	Name 1 WING KUEN MOSES HEE 2 DR. ELMER PALOMATA	SUBSCRIBED AND SWORN to before me this day of 2 2 MAY 2005, by follo competent evidence of identity) and who exhibited to me their respective identification document as follows:	d Prir	Corporate Secretary Signature and Printed Name		WING KUEN MOSES HEE Chairman of the Board	Signed in the City of	The undersigned certify that the responses and explanation set forth in the above Company's Annual C personal knowledge and based on authentic records.	
			9,23730664	ID No.	ne this day of NAV 2005 to me their respective identification docum					on the	onses and explanation set forth in the rds.	
PTR No. 09607001204-2025)/Q.C IBP No. 331161(2024-2025)/Q.C MCLE Comp. No. VIII-0000973(04/15/2022-04/14/2025) Admin. Matter No. NP. 088(2025-2026) Quirino Highway Brgy., Kaligayahan Q.C.	ATTY, FELIZARO M. IBARRA Notary Public for Q.L/Until Dec. 31, 2025 Roll No. 80835	NOTARY PUBLIC	2 /17 /2012, Manila	ate	2025, by following who are all personally known to me (or whom I have identified through document as follows:	Independent Director Signature and Printed Name	DR. ELVER PALOMATA Corporate Governance Compliance Officer Signature and Printed Name	and	DR. ELMER PA President alc Signature and Pri	of of 2025.	1 the above Company's Annual Corporate Governance Report are true, complete and correct of our own	CERTIFICATION
					om I have identified through						mplete and correct of our own	