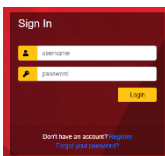


MEDICAL PROVIDER

Access the HAP Portal
www.valucarehealth.com/hap/provider.php



User enters username and password and click login
Provider must be registered before using the system

Policy No:
AA-00000000-0000-00
Search

Ask for the ValuCare card and a Valid ID.
Enter the Policy number for verification



| Policy No: | Policy No: | Name | Status | Action |
|----------------------|----------------------|---------------------|--------|--------|
| CP-00019706-00674-00 | CP-00019706-00674-00 | COPIACO, JEFFREY B. | Active | SELECT |

HAP provides member status (Active or Call VC)



PATIENT NAME: COPIACO, JEFFREY B. POLICY NUMBER: CP-00019706-00674-00

MEDICAL PROVIDER: THE MEDICAL CITY SEARCH FOR DOCTOR: Select Doctor

DOCTORS SCHEDULE: Do you want to use ICD10 code? NO

DIAGNOSIS: Do you want to use ICD10 code? NO

PROCEDURE PRICE: ENTER PROCEDURE ENTER PRICE

ADD SUBMIT

Provider fills-out the form and seeks approval of VC

| STATUS |
|--------------------------|
| 000 APPROVED |
| 050 APPROVED |
| 060 PROCESS BY: JCOPIACO |

Provider can print or save the LOA form.

VALUCARE MAIN OFFICE



HAP checks the status of member in Database

| Hospital/s | Hospital Request's | Processor | Processed Request |
|------------------------------|--------------------|-----------|-------------------|
| DE LOS SANTOS MEDICAL CENTER | 1 | AJINYESA | 6 |
| THE MEDICAL CITY | 4 | JRIVUDOR | 1 |

| Procedures | Price | Approved | Disapproved | Reason for disapproval |
|------------|-------|----------|-------------|------------------------|
| CBC | 300 | 0 | 0 | |
| TRAY | 350 | 0 | 0 | |
| Total | 0 | | | |

Back Submit

VC 24/7 Customer Care Department adjudicates the transaction